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## Career Academy Services

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ICATT Career Academy incorporates all forms of professional development programs, including industry-recognized certification programs for workforce readiness, customized professional development programs that yield skills improvement and e-learning development to increase mastery and reach of learning outcomes.

**Industry-recognized Certification Programs** - An Industry Recognized Certification is an education- and work-related credential, which is meant to verify an individual's qualification or competence. The certification is issued by a third party that has relevant authority to issue such a credential. ICATT currently offers Scaled Agile Product Owner Product Manager (POPM) and CompTIA A+, CompTIA Network+, CompTIA Security +, Instructional Design Practitioner.

The value of industry-recognized certifications cannot be underestimated. In a study conducted by the Information Technology Association of America, vendor or industry certification was found to be as important as a bachelor's degree to information technology (IT) companies, while non-IT companies placed certification only just below a bachelor's degree. ICATT implements each industry-recognized certification program as follows:

- Delivered via virtual training
- Training material for all participants included in this price.
- Training delivery by qualified and specialized instructors.
- Includes 2 attempts at taking the exam to qualify for certification.
- 5 Days Bootcamp
- Coaching assistance available for 90 days after Bootcamp to develop relevant portfolio
- Informational Interview Career assistance for a year after Bootcamp to boost employability.
- Access to Monthly Cohort refresher and exam prep webinars on related topics for a year.
- A voucher to take certification examination.

**Customized Professional Development Programs** - Customized Professional Development Programs are organizational requirements-based training programs to meet the current and future workforce development needs. Some examples of programs ICATT recently custom developed and delivered include: Leadership Development, Talent Within, Project Management, Professionalism in the Workplace, Grant Specialist Training, Federal Position Classification Training, Robotics Application, and Security Architecture.

- Respond to unique organizational requirements and needs through Just-in-time training
- Drive organizational performance and timeliness to meet the professional development and upscaling needs of an organization's workforce.
- Conducts needs assessment and develop courseware based on established requirements.
- Deliver training during mutually agreed upon schedule
- Evaluate training effectiveness and assess the impact of the training and offer enhancements.

**E-Learning Development** - E-Learning Development is a specialized ICATT service for producing self-paced and asynchronous online training on a specified topic.

- Develop design document, which will serve as a blueprint for the courseware.
- Develop storyboard containing specific images and engagement activities.
- Develop a sample prototype containing a look and feel of the courseware.
- Produce courseware in stages of development.
- Field test to include technical reviews and end-user testing.
- Finalize and install on a designated LMS.

**ICATT PROFESSIONAL SERVICES** is prepared to deploy a culturally diverse team of consultants and subject matter experts to engage in organizational and cultural transformation engagements.

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## ICATT Professional Services at a Glance

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**DUNS:** 109381215

**CAGE:** 1SMV9

**NAICS Codes:** 611430, 611420, 611710, 541330, 541611, 541612, 561320

**GSA Schedule:** GS-02F-0062W through 11/24/2024

**Socio-Economic Status:** Small Business Enterprise, Certified Minority Business Enterprise (MBE), Certified Disadvantaged Business Enterprise (DBE)

**Web Address:** <http://icatt.net>



Making Your People and Data Greater!

**ICATT PROFESSIONAL SERVICES** is your partner for professional development, talent sourcing, data analytics, and societal impact needs for your organization. ICATT is certified as a minority and disadvantaged business enterprise. We are on a GSA Schedule. Our core service offerings include:

### **Career Academy**

Industry certification programs, Instructional Design, Convert Instructor-led Training into Online Learning, Custom training design, development and delivery, Continuing education programs, Human Resources, Acquisition Practices, Leadership Development, and Workplace Training.

### **Outsourcing, Staffing & Recruitment**

Deliver Subject Matter Experts (SMEs) for mission critical functions including: Information technology, Project management, Human resources, Instructional design, Finance, Acquisitions, Administrative support, Cyber security, International development, and all Out-sourcing needs.

### **Applied Data Analytics**

Data Analytics Foundation, Business Intelligence, Data Management, Data-driven Decision-making, Data Analytics Models, Advanced Analytics, Business Performance, Business Innovation.

### **Social Enterprise**

Community Career Promoter, Jobs Unlimited Program, Career Academy Scholarship Fund.

ICATT consultants are from diverse backgrounds, with more than 100 years of combined experience in our service offerings. Because of our uniqueness and experience, we pride ourselves in an approach that combines teamwork with best practices and world-class reliability, which helps organizations adapt to rapid changes in trends and technology.

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# ICATT Career Academy

## Credentialed Certificate Training Programs

The value of industry-recognized certifications cannot be underestimated. An Industry Recognized Certification is an education and work-related credential, which verifies an individual's qualification or competence. The certification is issued by a third party that has relevant authority to issue such a credential. ICATT offers the following five programs:

1

### Scaled Agile Framework (SAFe) Product Owner/Product Manager (POPM)

Develop the skill sets needed to guide the delivery of value in a Lean enterprise by becoming a Scaled Agile Framework (SAFe®) Product Owner/Product Manager (POPM). Attendees gain an in-depth understanding of how to effectively perform their role in the Agile Release Train (ART) as it delivers value through Program Increments. Attendees explore how to apply Lean thinking to decompose Epics into Features and Stories, refine Features and Stories, manage Program and Team backlogs, and to plan and execute Iterations and Program Increments. Attendees also discover how the Continuous Delivery Pipeline and DevOps culture contribute to the relentless improvement of the ART. Learning objectives are:

- Articulate the Product Owner and Product Manager role
- Connect SAFe Lean-Agile principles and values to the PO/PM roles
- Decompose Epics into Features and Features into Stories
- Refine Features into Stories
- Manage Program and Team backlogs
- Collaborate with Agile teams in estimating and forecasting work
- Represent Customer needs in Program Increment Planning
- Execute the Program Increment and deliver continuous value

#### **Tuition:**

The regular tuition is \$1985 per student. For a 15% discount, ask your sales rep for a discount code to secure discounted tuition fee.

#### **Included are:**

- Delivered via virtual training

- Training material for all participants included in this price
- Training delivery by qualified and specialized instructors
- Includes 2 attempts at taking the exam to qualify for certification
- Includes 1 year of membership to the SAFe® Community Platform
- 2 Full Days/4 Half Days Bootcamp
- Coaching assistance available for 90 days after Bootcamp to develop portfolio
- Informational Interview Career assistance for a year after Bootcamp to boost employability
- One year access to Monthly Cohort refresher and exam prep webinars on related topics
- A voucher to take certification examination

## 2

## CompTIA A+ Certification Training Program

The CompTIA A+ certification has been described as an "entry-level rite of passage for IT technicians," and for a good reason. This certification is designed for folks seeking a career as a help desk, support, service center or networking technician. It covers PC and laptop hardware, software installation, and configuration of computer and mobile operating systems.

A+ also tests a candidate's understanding of basic networking, troubleshooting and security skills, which serve as a springboard for CompTIA networking or security certifications or those offered by other organizations. According to CompTIA, more than one million IT professionals hold the A+ certification. The A+ is required for Dell, Intel and HP service technicians and is recognized by the U.S. Department of Defense.

**The Computing Technology Industry Association (CompTIA)** is a non-profit trade association, issuing professional certifications for the information technology (IT) industry. It is considered one of the IT industry's top trade associations. Based in Downers Grove, Illinois, CompTIA issues vendor-neutral professional certifications in over 120 countries. The organization releases over 50 industry studies annually to track industry trends and changes. Over 2.2 million people have earned CompTIA certifications since the association was established.

### Tuition

The regular tuition is \$2750 per student. For a 15% discount, ask your sales rep for a discount code to secure discounted tuition fee.

### Included are:

- Delivered via virtual training
- Training material for all participants included in this price
- Training delivery by qualified and specialized instructors
- Includes 2 attempts at taking the exam to qualify for certification

- 5 Days Bootcamp
- Coaching assistance available for 90 days after Bootcamp to develop relevant portfolio
- Informational Interview Career assistance for a year after Bootcamp to boost employability
- Access to Monthly Cohort refresher and exam prep webinars on related topics for a year
- A voucher to take certification examination

## 3

### CompTIA Network+ Certification Training Program

CompTIA Network+ certification. It's geared toward professionals who have at least nine months of networking experience. A candidate must be familiar with networking technologies, media, topologies, security, installation and configuration, and troubleshooting of common wired and wireless network devices.

The Network+ certification is recommended or required by Dell, HP and Intel, and is also an accepted entry-point certification for the Apple Consultants Network. The Network+ credential meets the ISO 17024 standard and just like the A+, it is recognized by the U.S. DoD.

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#### Included are:

- Delivered via virtual training
- Training material for all participants included in this price
- Training delivery by qualified and specialized instructors
- Includes 2 attempts at taking the exam to qualify for certification
- 5 Days Bootcamp
- Coaching assistance available for 90 days after Bootcamp to develop relevant portfolio
- Informational Interview Career assistance for a year after Bootcamp to boost employability
- Access to Monthly Cohort refresher and exam prep webinars on related topics for a year
- A voucher to take certification examination

# 4

## CompTIA Security+ Certification Training Program

CompTIA Security+ covers network security concepts, threats and vulnerabilities, access control, identity management, cryptography, and much more. Although CompTIA does not impose any prerequisites, the organization recommends that cert candidates obtain the Network+ credential and have at least two years of IT administration experience with a security focus.

**The Computing Technology Industry Association (CompTIA)** is a non-profit trade association, issuing professional certifications for the information technology (IT) industry. It is considered one of the IT industry's top trade associations. Based in Downers Grove, Illinois, CompTIA issues vendor-neutral professional certifications in over 120 countries. The organization releases over 50 industry studies annually to track industry trends and changes. Over 2.2 million people have earned CompTIA certifications since the association was established.

### Tuition

The regular tuition is \$2750 per student. For a 15% discount, ask your sales rep for a discount code to secure discounted tuition fee.

### Included are:

- Delivered via virtual training
- Training material for all participants included in this price
- Training delivery by qualified and specialized instructors
- Includes 2 attempts at taking the exam to qualify for certification
- 5 Days Bootcamp
- Coaching assistance available for 90 days after Bootcamp to develop relevant portfolio
- Informational Interview Career assistance for a year after Bootcamp to boost employability
- Access to Monthly Cohort refresher and exam prep webinars on related topics for a year
- A voucher to take a certification examination

# 5

## Certified Instructional Design Practitioner

Become a certified instructional design practitioner and create learning experiences that yield proficient and motivated learners. Develop the skill sets needed to produce highly engaging courseware. Learn the six critical instructional design development process steps:

1. Needs Analysis
2. Instructional Analysis
3. Learning Engagement Approach
4. Storyboard Development
5. Developing Self-Paced Courseware
6. Field Testing Courseware

### **Tuition**

The regular tuition is \$2750 per student. For a 15% discount, ask your sales rep for a discount code to secure discounted tuition fee.

### **Included are:**

- Delivered remotely via virtual training (Also available in self-paced e-learning format)
- Training material for all participants included in this price
- Training delivery by qualified and specialized instructors
- Develop self-paced e-learning to meet standard instructional design criteria for certification
- 5 Days Bootcamp
- Coaching assistance available for 90 days after Bootcamp to develop relevant portfolio
- Informational Interview Career assistance for a year after Bootcamp to boost employability
- Access to Monthly Cohort refresher webinars on related topics for a year



## Overview

Develop the skillsets needed to guide the delivery of value in a Lean enterprise by becoming a Scaled Agile Framework (SAFe®) Product Owner/Product Manager (POPM).

During this two-day course, attendees gain an in-depth understanding of how to effectively perform their role in the Agile Release Train (ART) as it delivers value through Program Increments.

Attendees explore how to apply Lean thinking to decompose Epics into Features and Stories, refine Features and Stories, manage Program and Team backlogs, and to plan and execute Iterations and Program Increments.

Attendees also discover how the Continuous Delivery Pipeline and DevOps culture contribute to the relentless improvement of the ART.

## Learning Objectives

- Articulate the Product Owner and Product Manager role
- Connect SAFe Lean-Agile principles and values to the PO/PM roles
- Decompose Epics into Features and Features into Stories
- Refine Features into Stories
- Manage Program and Team backlogs
- Collaborate with Agile teams in estimating and forecasting work
- Represent Customer needs in Program Increment Planning

## Tuition

**\$1,985.00 per seat**

(Ask your Sales Representative for a discount code!)

**Virtual or Online availability**

## Included with your registration:

- Delivered via virtual training
- Training material for all participants included in this price
- Training delivery by qualified and specialized instructors
- Includes 2 attempts at taking the exam to qualify for certification
- Includes 1 year membership to SAFe® - Community Platform
- 2 Full Days/4 Half Days Bootcamp
- Coaching assistance for 90 days after Bootcamp to develop portfolio
- 1 year informational interview Career assistance to boost employability
- 1 year access to Monthly Cohort refresher and exam prep webinar
- A voucher to take certification examination



ICATT Professional Services

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Phone: (904) 382-5471

Website: [www.icatt.net](http://www.icatt.net)

# CompTIA Based Training Services



ICATT Professional Services is pleased to provide three CompTIA certifications.

Each of the Certification classes (A+, Network +, Security +) will be conducted via self-paced e-learning for your convenience to be completed within 90 days from the date of enrollment.

## Tuition:

**\$2,750.00 per seat**

(Ask your Sales Representative for discount code!)

## Included with your registration:

### Delivered via virtual training

- Training material for all participants included in this price.
- Training delivery by qualified and specialized instructors.
- Includes 2 attempts at taking the exam to qualify for certification.
- Five Days Bootcamp
- Coaching assistance available for 90 days after Bootcamp to develop relevant portfolio
- Informational Interview Career assistance for a year after Bootcamp to boost employability.
- Access to Monthly Cohort refresher and exam prep webinars on related topics for a year.
- A voucher to take certification examination

## For more information, please contact:



ICATT PROFESSIONAL SERVICES

Email: [talent@icatt.net](mailto:talent@icatt.net)

Phone: (904) 382-5471

Website: [www.icatt.net](http://www.icatt.net)

## Certification Descriptions:

### CompTIA A+

- This certification is designed for folks seeking a career as a help desk, support, service center or networking technician.
- It covers PC and laptop hardware, software installation, and configuration of computer and mobile operating systems.

### CompTIA Network+

- It's geared toward professionals who have at least nine months of networking experience.
- A candidate must be familiar with networking technologies, media, topologies, security, installation and configuration, and troubleshooting of common wired and wireless network devices.

### CompTIA Security+

- It covers network security concepts, threats and vulnerabilities, access control, identity management, cryptography, and much more.
- The organization recommends that cert candidates obtain the Network+ credential and have at least two years of IT administration experience with a security focus.